



### **Position Announcement: Seasonal Sales Ambassador, Pipe Spring National Monument**

The Zion Natl Park Forever Project (ZFP), at Zion National Park, a 501©(3) nonprofit organization, is seeking qualified candidates for the position of part-time Sales Ambassador at its park store located at Pipe Spring National Monument. ZFP is Zion National Park's official nonprofit partner, raising private funds through high quality, interpretive retail sales and philanthropy efforts which directly benefit Pipe Spring. Operations are open 7 days a week, including holidays, with varying work schedules.

### **Position Description:**

Seasonal Sales Ambassador works under the direction of the store manager to maximize retail opportunities provide visitor information and outstanding customer service. Position requires maintaining a positive attitude in a team environment, be professional in appearance and demeanor with the necessary problem solving skills and retail literacy to ensure smooth operations. Position requires 24 to 32 hours a week.

### **Primary Responsibilities:**

Daily schedule may vary with the workload, and could include, but are not limited to, the tasks listed below.

- Greet every visitor with a cheerful welcome while anticipating and meeting park visitor needs.
- Consistently provide excellent customer service, while sharing helpful information regarding products, park and area information.
- Inspire our visitors to form a lasting connection to our park through retail and philanthropy.
- Operational understanding of computerized cash register to complete point of sale transactions quickly and accurately.
- Remove and record cash and other receipts in register and securely account for transactions accurately.
- Responsible for accurate safe and register counts and daily accounting reports as required.
- Assist with unpacking or product, moving, storing, stocking, bar-code labeling and price checking of merchandise as needed.
- Assist with physical inventories, including annual inventory.
- Keep sales area clean, organized and stocked with appropriate merchandise and signage.
- Perform other duties as assigned by management.

### **Preferred Qualifications, Skills and Characteristics:**

- Passion for our public lands and the Zion Natl Park Project mission.
- Reliable, trust-worthy individual.
- Ability to work with minimal supervision and as part of a team of highly enthusiastic, dedicated people focused on the vital work of our organization.
- Desire for learning and sharing information, with the ability to demonstrate enthusiasm, a positive attitude and timeliness.
- Above average math skills.
- Accuracy with cash and other payment methods.
- Ability to be flexible in work situations and adapt to varied work assignments.
- Willingly adhere to Zion Forever Project and NPS policies and procedures.

**Working Conditions:**

Ability to stand for extended periods, working for long hours with computers and repetitive motions.

Job environment requires a lot of attention to detail.

Effectively communicate with park visitors.

Flexibility to work weekends, holidays or as needed.

Ability to lift product boxes of up to 40 lbs.

Must possess a valid driver's license and have reliable transportation.

Work is performed in retail and stockroom setting.

**Total Compensation:** This is a part-time position through October, with compensation at \$14.00/hour.

**Application Process:** Applicants should send a resume and compelling letter of introduction describing your suitability for the position and employment application to Zion Forever Project at [info@zionpark.org](mailto:info@zionpark.org). Employment application available at: [zionpark.org](http://zionpark.org).

Zion Forever Project is an Equal Opportunity Employer.