



Position Announcement: Seasonal Sales Ambassador, Zion National Park

The Zion Natl Park Forever Project, a 501©(3) nonprofit organization, is seeking qualified candidates for the position of Sales Ambassador for its Zion Canyon Park Stores located within Zion National Park. The Zion Natl Park Forever Project provides quality interpretive products and related services that enrich public understanding and support of America's national parks, monuments, and historic places. Our operations are open 7 days a week, including holidays, with varying work schedules. Make a difference, now and forever. Be part of the Zion Forever Project.

Job Summary:

The Seasonal Sales Ambassador works under the direction of the Assistant and Retail Store Managers. While all positions within the Zion Forever Project require working as part of a team to meet its park mission and store objectives, individual responsibilities as a Sales Ambassador include demonstrating outstanding visitor service, meeting philanthropy goals and maintaining merchandise areas. Potential Seasonal Sales Ambassadors must be enthusiastic, reliable, and willing to work a flexible schedule that may include both weekends, evenings, and holidays.

Primary Responsibilities:

Daily opportunities and could include, but are not limited to, the tasks listed below.

- Greet every visitor with a cheerful welcome while anticipating and meeting park visitor needs.
- Consistently provide excellent customer service, while sharing helpful information regarding products, park and area information.
- Inspire visitors to form a lasting connection to our park through retail and philanthropy.
- Operational understanding of computerized cash register to complete point of sell transactions quickly and accurately.
- Removes and records cash and other receipts in cash register at end of day and securely accounts for all cash and register transactions appropriately.
- Work within a cohesive team to ensure daily operations smoothly and efficiently.
- Support management in maintaining a high level of morale by fostering a positive attitude.
- Keep sales area clean, organized and stocked with appropriate levels of merchandise.
- Assist with unpacking of product, moving, storing, stocking, bar-code labeling and price checking of merchandise as needed.
- Assist in taking physical inventories, including annual inventory.
- Perform other duties as assigned by management.

Job Relationships:

This position interfaces with and requires considerable contact with various Zion Forever Project and National Park Service personnel. Positive and respectful relationships with NPS and Zion Forever Project co-workers is essential. This position reports directly to the Zion Canyon Retail Manager.

Qualifications, Skills and Characteristics:

- Passion for Zion National Park and the Zion Natl Park Forever Project mission
- Responsible trust-worthy individual
- Ability to work well with others as part of a team
- Desire for learning and sharing information
- Ability to demonstrate enthusiasm and maintain a positive attitude
- Be the “face” of Zion Natl Park Forever Project
- Above average math skills
- Ability to be flexible in work situations and adapt to varied work assignments
- Able to convey enthusiasm and passion about the park to our visitors
- Must be reliable, on time, and enjoy working in a fast-paced, physically demanding environment
- Accuracy with cash and other forms of payment
- Willingness to adhere to Zion Forever Project policies and procedures

Physical Requirements and Work Environment:

- Work requires lifting, carrying, and positioning objects weighing up to 50 pounds
- Requires wearing a uniform
- Ability to stand for extended periods
- Ability to effectively communicate with park visitors
- Must possess a valid driver’s license and have reliable transportation
- Work is performed in a retail and stockroom setting
- Flexibility to work weekends, holidays and extended hours for special events

Application Process:

Employment application can be found online at zionpark.org. For consideration, please submit cover letter, employment application and resume to the Zion Forever Project in care of: savannah.dunn@zionpark.org