



## **Position Announcement: Seasonal Forever Greeter, Zion National Park**

The Zion Natl Park Forever Project, a 501©(3) nonprofit organization, is seeking qualified candidates for the position of Sales Ambassador for its Zion Canyon Park Stores located within Zion National Park. The Zion Natl Park Forever Project provides quality interpretive products and related services that enrich public understanding and support of America's national parks, monuments, and historic places. Our operations are open 7 days a week, including holidays, with varying work schedules. Make a difference, now and forever. Be part of the Zion Forever Project.

### **Job Summary:**

The Seasonal Forever Greeter works under the direction of the Retail Store Manager. While all positions within the Zion Forever Project require working as part of a team to meet its park mission and store objectives. Potential Seasonal Forever Greeters must be enthusiastic, reliable, and willing to work a flexible schedule that may include both weekends, evenings, and holidays.

### **Primary Responsibilities:**

Daily opportunities could include, but are not limited to, the tasks listed below.

- Greet every visitor with a cheerful welcome while anticipating and meeting park visitor needs.
- Consistently provide excellent customer service, while sharing helpful information regarding products, park and area information.
- Monitor store occupancy and Park Store door traffic and ensure visitors are following safety protocols.
- Inspire visitors to form a lasting connection to our park through retail and philanthropy.
- Work within a cohesive team to ensure daily operations smoothly and efficiently.
- Support management in maintaining a high level of morale by fostering a positive attitude.
- Perform other duties as assigned by management.

### **Job Relationships:**

This position interfaces with and requires considerable contact with various Zion Forever Project and National Park Service personnel. Positive and respectful relationships with NPS and Zion Forever Project co-workers is essential. This position reports directly to the Zion Canyon Retail Manager.

#### Qualifications, Skills and Characteristics:

- Passion for Zion National Park and the Zion Natl Park Forever Project mission
- Ability to work well with others as part of a team
- Desire for learning and sharing information
- Ability to demonstrate enthusiasm and maintain a positive attitude
- Be the “face” of Zion Natl Park Forever Project
- Ability to be flexible in work situations and adapt to varied work assignments
- Must be reliable, on time, and enjoy working in a fast-paced, physically demanding environment
- Willingness to adhere to Zion Forever Project policies and procedures

#### Physical Requirements and Work Environment:

- Requires wearing a uniform
- Ability to stand for extended periods
- Ability to effectively communicate with park visitors
- Work is performed in a retail and outdoor setting
- Flexibility to work weekends, holidays, and extended hours for special events

#### Application Process:

Employment application can be found online at [zionpark.org](http://zionpark.org). For consideration, please submit cover letter, employment application, and resume to the Zion Forever Project in care of: [savannah.dunn@zionpark.org](mailto:savannah.dunn@zionpark.org)